

What is MyCardInfo? MYCardInfo is a helpful online tool that allows you to obtain your credit card information just like gomycard.com but better! Once you receive your new card, simply access mycardinfo.com and register as a new user.

What all can I access using MyCardInfo? A whole lot!

Account Overview

- View current payment information
- Make a payment
- View account balance
- View available credit
- View recent activity

Account Activity

- Account activity displays transactions that have posted to your account since your last billing cycle. To access **Account Activity**, hover over the ACCOUNT INFO tab.
- View transactions that have posted on a previous statement by using a date range

eStatement enrollment/Viewing eStatements

- Access eStatements, hover over the ACCOUNT INFO tab and select eStatement from the dropdown and follow any necessary prompts.

Account Profile

- Add or edit information to your profile such as email address, password, etc.

Make a Payment

- Pay your credit card payment online with auto pay or one-time payment option. You can use a checking or savings account from any financial institution.
- View, edit or cancel a payment
- Change, update or delete your checking or savings account information used for online payments
- Establish automatic payments
- Access by selecting the Payments tab

Balance Transfer

- Transfer a balance from another credit card to CPM Visa Credit Card.
- Access by selecting the ACCOUNT SERVICES tab

Travel Center

- Traveling? Place a travel notification so there is no interruption in your ability to use your card.

- Access by hovering over the ACCOUNT SERVICES tab and select **TRAVEL CENTER** from the dropdown.

Customizable Transaction Alerts- You can control how and when your card is used.

- Establish and receive a text message and/or email that contains transaction information when certain criteria are met.
- Receive real-time transaction information and catch unauthorized transactions quickly
- Turn your card on and off
- Establish alerts for:

Transaction that exceed a purchase threshold you have chosen.

International transactions

Transaction type such as gas station or ATM withdrawals

Card not present

Declined transactions

You can also block specific transaction such as online or gas pump, all with a click of a button.

Dispute transactions

- See an authorized transaction? Dispute a transaction right online.
- *Remember: You are required to attempt to resolve a dispute directly with the merchant prior to submitting the request through MyCardInfo
- Make sure you call the number of the back of the card to block your card from future transactions should you suspect fraud. Placing the online dispute does not block your card.
- To access online disputes, access the ACCOUNT SERVICES tab.

Update My Account

- Request changes to your credit card account